



Effective Date: Updated 2023

## **1. No Refund**

Evelyn Perera is committed to providing high-quality personal training services tailored to meet the unique needs and goals of our clients. We pride ourselves on the dedication and expertise of our trainers to deliver exceptional results. However, it is important for our clients to understand that our services come with a strict no refund policy.

## **2. Scope of the Policy**

This Refund Policy applies to all clients who have engaged the services of Evelyn Perera for personal training sessions, packages, or any other services offered.

## **3. Commitment to Excellence**

Evelyn Perera is dedicated to the success and well-being of our clients. Our trainers are experienced, certified, and passionate about helping you reach your fitness goals. We invest in continuous education and stay current with the latest fitness and nutrition trends to provide you with the best possible service.

## **4. No Refund Guarantee**

As part of our commitment to quality and results, we do not offer refunds for any personal training services, including:

Individual training sessions

Training packages (Online and in person)

Nutritional services

Any other fitness-related services



## **5. Cancellation and Rescheduling**

In the event you need to cancel or reschedule a training session, we kindly ask for at least a 24-hours notice. Failure to provide adequate notice may result in the loss of the session, but it will not be refunded.

## **6. Exceptional Circumstances**

While we maintain a no refund policy, we understand that exceptional circumstances may arise, such as medical emergencies or unexpected relocations. In such cases, Evelyn Perera may, at its sole discretion, consider refund requests on a case-by-case basis.

## **7. Contact Us**

For any questions or concerns regarding our refund policy or to discuss exceptional circumstances, please contact Evelyn Perera at [evelyn-pm@hotmail.com](mailto:evelyn-pm@hotmail.com)

By engaging in personal training services with Evelyn Perera, you acknowledge and agree to abide by the terms and conditions outlined in this refund policy.

Evelyn Perera reserves the right to update or modify this refund policy at any time. Clients will be notified of any changes, and the revised policy will be effective as of the specified date.

We appreciate your understanding of our no refund policy and look forward to assisting you in your fitness journey.

Sincerely,

Evelyn Perera

Evelyn P Trainer

[evelyn-pm@hotmail.com](mailto:evelyn-pm@hotmail.com)